



## **INTOSAI Standing Committee on EDP Audit**

### **3<sup>rd</sup> Performance Auditing Seminar**

**14 - 16, May 2001, Ljubljana,  
Slovenia**

## **Evaluation Questionnaire – Results**

*The Organizational Committee asked participants to filling out this evaluation questionnaire so that we can learn from the experiences of this seminar. Her are the answers and results:*

<i>Participation in the seminar:</i>	<b>44 Delegates from 29 Countries</b>	
<i>Participants asked to complete the EQ</i>	42	28 (Without 2 delegates from Slovenia)
<b>EQ- Filled&amp;Returned</b>	<b>21</b>	<b>18</b>
<b>EQ - Returned %</b>	<b>50%</b>	<b>64%</b>

**Countries** which respond a request: Cameroon, Canada, Czech, Germany, ECA- Luxembourg, India, Japan, Mozambique, Netherlands, Norway, Pakistan, Poland, Russian Federation, Slovakia, Sweden, Thailand, UK, USA

### **3. Did you find the seminar relevant to you/your organization's your institutions needs? (check one)**

<input type="checkbox"/> Very relevant	19	90 %
<input type="checkbox"/> Somewhat relevant	2	10 %
<input type="checkbox"/> Not relevant		

### **4. To what extent did the seminar focus on issues you hoped would be addressed?**

<input type="checkbox"/> 1				
<input type="checkbox"/> 2				
<input type="checkbox"/> 3				
<input type="checkbox"/> 4	16	76 %		
<input type="checkbox"/> 5	5	24 %		

### **5. To what extent did the seminar allocate adequate time for discussions?**

<input type="checkbox"/> 1				
<input type="checkbox"/> 2				
<input type="checkbox"/> 3	3	14 %		
<input type="checkbox"/> 4	11	52 %		
<input type="checkbox"/> 5	7	34 %		

**6. To what extent did the seminar achieve the objectives you had in mind when you decided to attend ?**

<input type="checkbox"/>	1		
<input type="checkbox"/>	2		
<input type="checkbox"/>	3	2	9 %
<input type="checkbox"/>	4	10	48 %
<input type="checkbox"/>	5	9	43 %

**7. To what extent did the seminar help you identify suitable policy options for your country?**

<input type="checkbox"/>	1		
<input type="checkbox"/>	2	2	9 %
<input type="checkbox"/>	3	5	24 %
<input type="checkbox"/>	4	10	48 %
<input type="checkbox"/>	5	4	19 %

**8. To what extent did the seminar promote exchange of experiences?**

<input type="checkbox"/>	1		
<input type="checkbox"/>	2		
<input type="checkbox"/>	3		
<input type="checkbox"/>	4	7	33 %
<input type="checkbox"/>	5	14	67 %

**9. Did the seminar lead you to consider any follow-up activities (whether from sessions or contacts you made at the seminar)?**

- yes; Contacts made in the sessions with some delegates/ people from other SAIs (2);
- yes: 1) Further discussion about organizational structure of the IT Audit function in SAIs,  
2) To promote activities of the Committee as regards the support in the field of the own use of IT
- yes: I will contact people, as I am working on a report on IT audit organization and are stimulated to finish and publish it;
- yes: I have got the knowledge at the projects similar to ongoing at our SAI;
- yes : Skilling of auditors
- yes - I am prompt to consider a strong follow-up and the seminar exposure would certainly result in suggestion for readjustment the present strategy & possibly the structure (on a modest scale) of my organization;
- yes – Scrutiny audits and use of penetration testing
- yes – Obtaining/creating model/guidelines on Performance Audit on IT investment;
- yes – Leading to the idea of auditing "IT security in Government";
- yes – To provide the guidelines to member SAIs; to discuss policy issues
- yes – It helped us to determine the main approach, principle etc.;
- yes – Guidance to be placed on the website;
- yes – I notified very clearly a complexity of all discussed problems;
- yes – Bilateral contacts to follow up; - exchange of information on IT projects & tools;

**10. In your opinion, what made this seminar different from any other conferences on IT Projects?**

- It discussed practical issues and common problems found in different SAIs;
- This is the first conference on IT projects I am attending;
- Sharing of SAI experiences; - sharing the common issues and problems;
- Small group with exchange of views among practitioners;
- Multinational dimension; - international perspective of the public sector environment;
- Very good opportunity to exchange ideas and be informed of IT Audit trend in various countries;
- Common ground of SAI – private sector background; - much more friendly;
- Practitioners rich experience & sharing the experience with others;
- It is a force where problems are discussed openly and therefore it is easier to draw relevant experience
- Case studies, wide discussion, actual INTOSAI projects
- Larger scale of systematic approach and coverage of larger number of problems on IT projects;

**11. To what extent did the seminar provide ideas to improve IT Projects in public sector?**

<input type="checkbox"/>	1		
<input type="checkbox"/>	2	2	9 %
<input type="checkbox"/>	3	2	9 %
<input type="checkbox"/>	4	11	53 %
<input type="checkbox"/>	5	6	29 %

**12. How would you rate the quality of the seminar facilities?**

<input type="checkbox"/>	1		
<input type="checkbox"/>	2		
<input type="checkbox"/>	3	2	9 %
<input type="checkbox"/>	4	13	62 %
<input type="checkbox"/>	5	6	29 %

**13. Did you use the Internet facilities?**

<input type="checkbox"/>	yes	11	52 %
<input type="checkbox"/>	no	10	48 %

**14. How would you rate the quality of the documents? (check one)**

<input type="checkbox"/>	1		
<input type="checkbox"/>	2		
<input type="checkbox"/>	3	2	9 %
<input type="checkbox"/>	4	15	72 %
<input type="checkbox"/>	5	4	19 %

**15. How would you rate the effectiveness of seminar logistics?**

<input type="checkbox"/>	1		
<input type="checkbox"/>	2		
<input type="checkbox"/>	3		
<input type="checkbox"/>	4	7	33 %
<input type="checkbox"/>	5	14	67 %

**16. What aspect of the seminar did you like the most?**

- Exchange of experience and information from other SAIs
- Lead paper sessions; - Sharing the experiences; - Networking opportunity;
- Informal contacts with colleagues; - dialogue & exchange of views and experiences;
- Discussions (5); - The possibility to exchange the views in an open-minded atmosphere;
- The time set aside for discussion; - rapidly development of the problems discussed;
- Get awareness of audit resources available such as guidelines, acts to be used as models in application to ours own country;
- All aspects; - a good balance of professional and facilitated social activities;
- Meeting other SAI people;- very nice reception we all had form SAI Slovenia;
- Nice place, nice people, high level of all topics
- The discussions and presentations as well as possibility to meet foreign colleagues in an informal setting;

**17. What aspect of the seminar did you like the least?**

- None (4); - Agenda too full; - Lack of a conference chair person;
- The full days is quite long; - The long hours – 08:30 – 17:00 is a bit long
- It could probably have been stretched to 3 1/2, 4 days
- Too long days – to many issues and hard program;
- Shortage of microphones, speakers violating their allotted time
- Seminar hall without the windows;
- Shape/size of seminar room – not ideal for size of group but still manageable;

**18. Which of the seminar sessions did you find most useful?**

- India lead paper (3), UK, Sweden and Norway presentations, Canadian solutions;
- IT procurement; Why IT projects fail (8);
- Auditing a networked Public sector (4); - All are equally useful (2)

**19. Which of the seminar sessions did you find least useful?**

- E-government; - Resources spent on IT projects and how to control them (4);
- Government Business driven IT investment
- It was all very interesting;
- None (3); as at # 18;

**20. How would you rate the overall effectiveness of the seminar?**

<input type="checkbox"/>	1		
<input type="checkbox"/>	2		
<input type="checkbox"/>	3		
<input type="checkbox"/>	4	15	71 %
<input type="checkbox"/>	5	6	29 %

**21. What features of the seminar, in your view, contributed to its effectiveness?**

- Very well prepared seminar materials and organization (3)
- Quality of discussions; - Informal contacts; - Active participation from attendants;
- Extensive knowledge and experience of the participants; Exchange of experiences
- Good preparation by SAI Slovenia and the Editorial Board and good logistics (3)
- A genuine friendliness of all the people specially the host country;
- Sufficient time for sharing the experience; - Referred to practical examples
- Free and relaxed discussion atmosphere for serious professional issues;
- Participants were very well prepared and willing to share experience
- Good social climate
- Business approach, openness, highly professional discussion and lead papers;

**22. What features of the seminar, in your view, detracted from its effectiveness?**

- None in particular (6); - Discussion of issues among participants;
- To few microphones (2) & longish committee room;
- Lack of structure for managing and summarizing the sessions;
- I miss at least one section that could focus more specifically on the process of Auditing IT – projects/IT – element of an performance audit;
- Long presentation of lead papers;
- Too broad discussions; they did not always focus on the paper presented;
- Sometimes too fast declaiming (in english) for not native listener

**23. What suggestions could you make to improve next seminar?**

- Take into consideration that some of participants are not IT Auditors but do audit IT projects; make the balance between the two;
- Discuss more from the auditor's viewpoint rather than auditee's activities;
- There were some problem to have discussions and maybe that would be better in a smaller group? - Workshops?;
- Less country papers; - To have all papers little bit earlier;
- Chair person responsible for managing the event & Reporters to summarize the individual session
- A summary of country papers Audit findings for all topics might be helpful;
- Enlarge the number of participants, to further concretize discussion of problems;
- A reduction in the number of main themes?
- Keeping in view the pace of IT developments the 3 year cycle needs to be screened - reevaluated;
- The seminar allocated enough time for discussion, but I would prefer that most of the discussion were carried out in work-shops / smaller groups, where every SAI could discuss

in an informal setting, ongoing projects and experiences;

- The chairs should be able to present the questions for discussion on the outset of the session. Participants should be able to raise the questions via the week before start of seminar = More preparations in advance

- In case attendance is likely to exceed 15 to 18 people, more innovative options for structuring the seminar proceedings could add value. Informal discussion is facilitated by small groups;